#### **Deepwood Industries—Community Employment Services**

# **CES** Point of View

#### CES & DI office staff:

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**Career Dev. Manager:** Chris Trombley ext. 3106

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DI Business Manager: Phyllis Hanson ext. 5231

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If you are trying to reach a Job Coach, call Office Phone ext. 3100

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#### From The Director

Welcome Fall! We had a great summer at CES. We added a new job site, welcomed some new employees into our group sites, welcomed a new secretary into the office, volunteered at united Way, and enjoyed a marvelous employee picnic. We hope you had a great summer too! The CES team

rearranged our schedules to work as a team to give back to the community during a United Way volunteer day. United Way Lake County works with other community organizations to host a Back to School Bash to provide services, clothing, and school supplies to students across the county. The CES team sorted and packed clothing for students in need in Lake County. Spending time together and giving



back to the community proved to be a great way to spend a day! Check below for more details on the DI picnic!

~Julie O'Neil

# **SUMMER PICNIC-Veteran's Park**

CES hosted a summer picnic at Veteran's Park in Mentor on September 11th. We invited staff and individuals from both the JCR Imagine Program and the Willoughby Branch to join us. Two food trucks, fishing and games provided by the LCBDD Recreation Staff, hanging out with our friends and staff in the pavilion and on the playground, and a hike with the rangers from the park all contributed to the success of the event!



We will be sure to plan another event just like this next year. We hope you can make it!







**CES Point of View** 



**Deepwood Industries and** Laketran...a great match!!









**Deepwood Industries staff actively** networks throughout Lake County on behalf of our employees!

# TRANSPORTATION

This TRANSPORTATION column is meant to keep you up to date on transportation news and to provide seasonal reminders.



Laketran recently shared or use Laketran's online drivers this year with 16 more to start training next in November. With more drivers on the road, Laketran's denials have dropped significantly. If you have tried to use Laketran in the past and had difficulty scheduling you may want to try again.

You can schedule Dial-a -Ride trips by calling Laketran Customer Service 1-10 days prior to your trip

that they hired over 65 new reservations site, Requesta-Ride.

Laketran is also implementing a new scheduling software over the next few months. This is a very complex upgrade that impacts everything from scheduling to dispatching to driver communications. Please be patient while their entire team is learning this new software.

We are grateful for our partnership with Laketran!

### COMMUNITY EMPLOYMENT

CES has a new business partner! Jakprints is a screen printing company in Willoughby that does both small and large run clothing for local and national accounts. Jakprints approached CES for help filling a gap in their workforce. CES set up a group site two half days with the addition of 10-12 hours of independent work each week.

Originally we were to clean screens and tools, but that quickly turned into folding shirts and sweatshirts as well as tagging. Jakprints quickly saw the value of hiring individuals with disabilities. Our individuals made suggestions to improve on efficiencies and jumped in to help where they were asked. While Jakprints is

seasonal due to their products demand, we anticipate this will be a great partnership for years to come.

Do you have or know of a business that has a gap in their labor force? CES group or independent employment may be the solution! Reach out to us to learn more about how we may be able to fill that opening.

## JOB COACH RECOGNITION

We sometimes forget the unsung heroes behind the scenes who help supervise our individuals and train them to be great employees. CES has 6 job coaches and two job support specialists that oversee 13 group employment sites. We will highlight two of them each quarter here. This quarter is Heidi Sheehan and Jamie Locik.

Heidi Sheehan runs Balantines and 1899 sites in downtown Willoughby where our individuals clean. Heidi has been with the agency for more than 30 years. She has a background in engineering which has been a tremendous help in making her sites more efficient, which has been lauded by the employers. She steps in where needed and always helps other job coaches when asked.

Jamie Locik has been with CES for more than 15 years. She started out as a substitute job coach and moved into the job coach position about 8 years ago. Jamie has supervised several sites for CES including Manhattan Deli, Balantine, Precision Bending, Lake County Title Bureaus and Laketran. Jamie has done a great job in all these sites and has received accolades from the employers for her attention to detail and her ability to train her individuals to be more independent at their jobs.

#### Thanks to both of you for all you do for our individuals to make them successful!